Psychology 882 - Section 1 Spring 2003 Survey of Occupational Health Psychology

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Office Hours: Generally 8:00am-4:30pm, Monday through Friday, or by appointment

Class Meetings: 11:00-12:15 TTH, Room 210 Brackett Hall

Course Objective: The objective of this course is to provide a broad interdisciplinary exposure to issues in the newly developing field of occupational health psychology. This will be accomplished by integration of knowledge bases from human factors, industrial-organizational, health psychology and related disciplines. We will use Problem-Based Learning in a bio-psycho-social perspective where students develop problem-solving skills and interdisciplinary knowledge using realistic case studies.

Format and Course Materials: The general format of this course is problem-based learning. The course instructor will provide case studies centered around problems relevant to occupational health psychology. Students will read together and discuss each case and, using a group process, identify important learning issues pertinent to the case. Learning issues will be divided among students, with each student responsible for one or more learning issues. Each student will then research his or her issue(s) for that week and prepare a brief written and oral presentation. The next class, each student will report on his or her issue(s) to the class and hand out copies of the written reports. Thus for each case, a set of learning issues will be researched and discussed in relation to resolution of problems arising from the case. The variety of cases and the variety of learning issues embedded in each case will provide students with a broad exposure to issues of health, human factors, work organization, stress, disease prevention and maintenance of worker wellness.

Grading: Your course grade will be based on:

60% Written reports and oral presentations on assigned learning issues

10% Class participation

30% Term paper

Attendance: Attendance is required and is especially important in the problem-based learning approach. Missed classes without a valid excuse will result in reduction of class participation credit.

Term Paper: In lieu of a final exam, a term paper is due on the last day of class. The assignment is to write a brief (10-15 pp.) manuscript on a topic pertinent to occupational health psychology. The topic must be approved by the instructor and can be a scholarly

literature review, a research proposal, or a proposal for implementation and assessment of a worker wellness program.

Approximate Calendar: (subject to modifications)

January 9 Organizational Meeting

January 14 Introductory session- Scope of OHP, PBL methods

January 16-21 Case #1

January 23-28 Case #2

January 30-Feb 4 Case #3

February 6-11 Case #4

February 13-18 Case #5

February 20-25 Case #6

February 27-Mar 4 Case #7

March 6-11 Review of Cases 1-7

March 13 Case #8

March 17-21 Spring Break

March 25 Case #8 (cont)

March 27-Apr 1 Case #9

April 3-8 Case #10

April 10-15 Case #11

April 17-22 Wrap Up- Review of Cases

April 24 Wrap Up continued, Term Paper due

RESOURCE MATERIALS

Selected Books on Reserve on the OHP Shelf in the Psychology Graduate Library/Conference Room (419 Brackett Hall):

Addley, K. (1997). *Occupational Stress: A Practical Approach.* Jordan Hill, Oxford; Butterworth-Heinemann.

Daykin, N. & Doyal, L. (1999). *Health and Work: Critical Perspectives*. New York; St. Martin's Press.

Driskell, J. & Salas, E. (1996). *Stress and Human Performance*. Mahwah, NJ; Erlbaum.

Humphrey, J. H. (1998). *Job Stress*. Needham Heights, MA; Allyn & Bacon.

Kahn, J. P. (1993). *Mental Health in the Workplace: A Practical Psychiatric Guide*. New York, NY; Van Nostrand Reinhold.

Klarreich, S. (1998). <u>Handbook of Organizational Health Psychology: Programs to Make the Workplace Healthier.</u> Madison, CT; Psychosocial Press.

Kohn, J. P. (1997). *The Ergonomic Casebook: Real World Solutions*. Boca Raton, FL; Lewis Publishers.

Kompier, M. & Cooper, C. (1999). *Preventing Stress, Improving Productivity: European Case Studies in the Workplace.* New York, NY; Routledge.

Murphy, L. R. & Schoenborn, T. F. (1989). <u>Stress Management in Work Settings.</u> New York, NY; Praeger Publishers

O'Hara, V. (1995). Wellness at Work. Oakland, CA; New Harbinger Publications, Inc.

Peterson, C. (1999). *Stress at Work: A Sociological Perspective*. Amityville, NY; Baywood.

Quick, J.C. & Tetrick, L. (2003). *Handbook of Occupational Health Psychology*. Washington, APA.

Quick, J. C., et al. (1997). *Preventive Stress Management in Organizations*. Washington, DC; APA.

Reason, J. (1990). *Human Error*. Cambridge, UK; Cambridge University Press.

Ross, R. R. & Altmaier, E. M. (1994). *Intervention in Occupational Stress*. Thousand Oaks, CA; Sage Publications Inc.

Sauter, S. L. & Murphy, L. R. (1995). *Organizational Risk Factors for Job Stress*. Washington, DC; APA.

Stevens, G. E. (1996). <u>Cases and Exercises in Human Resource Management.</u> Chicago, IL; The McGraw-Hill Companies.

Internet Sites: (quality of web-based information must be individually assessed)

National Library of Medicine- Pub Med http://www.ncbi.nlm.nih.gov/PubMed/

National Transportation Safety Board http://www.ntsb.gov/default.htm

National Institute of Occupational Safety and Health http://www.cdc.gov/niosh/homepage.html

Quality Interagency Coordination Taskforce- Agency for Healthcare Research and Quality

http://www.quic.gov/index.htm

News Report- "Air Rage" Caused by Intentional Oxygen Deprivation; Airlines Reduce Oxygen Levels to Increase Revenues http://www.flyana.com/rage.html

Air Rage Lawsuit

http://www.thesmokinggun.com/altitude/monday1.html

Air Rage Information Resources http://www.airsafe.com/issues/rage.htm

Chernobyl Nuclear Disaster http://www.chernobyl.co.uk/

American Hospital Association http://www.aha.org/

AARP Andrus Foundation http://www.andrus.org/

American College of Occupational and Environmental Medicine http://www.acoem.org/

American Health Care Association http://www.ahca.org/

Association of Occupational Health Professionals in Healthcare http://www.podi.com/aohp/

National Business Coalition on Health http://www.nbch.org

National Patient Safety Foundation http://www.npsf.org/

The Medstat Group http://www.medstat.com/

Agency for Health Care Quality and Research http://www.ahcpr.gov/

Nuclear Power Plant Demonstration (a fun interactive meltdown simulator) http://www.ida.liu.se/~her/npp/demo.html

NIOSH Occupational Health Psychology Page http://www.cdc.gov/niosh/ohp.html#training

Quackwatch Home Page (pseudo science pages) http://www.quackwatch.com/

Clemson University Libraries- Electronic Resources http://www.lib.clemson.edu/er/index.htm

NIH- Protection of Human Subjects http://cme.nci.nih.gov/

CNN Interactive http://www.cnn.com/

University of South Florida OHP Site (with interesting links, etc). http://www.cas.usf.edu/OHP/

Survey of Occupational Health Psychology- Sample Cases and Learning Issues (For handout during Wrap up at end of semester)

Nurse Betty

Shift work/shift rotation

Circadian rhythms

Context effects in training

Work-family conflict/stress spillover

Barbiturates

Substance abuse in the health professions

Drug tolerance and addiction

Sleep deprivation/decision making

Psychological impact of HIV/AIDS

Employee assistance programs

Employment termination liability

Widgets "R" Us

Consulting firm

Downsizing and delayering

Work teams

Early retirement

Redundancies

Just in time policies

Job strain

Employee satisfaction and merit pay

Absenteeism and turnover

Job stability

Performance appraisal

Employee motivation/productivity

Serenity Now!

Workplace stress

Stress symptoms

Depression and stress

Quality of life assessment

Stress management workshops

Autogenic training

Physical fitness and stress

Aroma therapy and homeopathy

Coping strategies

Workers compensation and stress

Cost/benefit analysis

Major Tom

Astronaut selection

Simulator training

Weightless training

Effects of long duration space flights

Microgravity and the cardiovascular system

Microgravity and the pulmonary system

Microgravity and the immune system

Microgravity and the musculo-skeletal system

Importance of exercise in microgravity

Bereavement

Crew interactions in space

Munroe C.

Workplace safety training

OSHA safety regulations

Exposure to paint fumes

Falls at work

Chronic low back pain

Injury Liability

Accident investigations

Operant conditioning in pain syndromes

Chiropractors

Pain medication

Pain clinic

Mr. Henry G.

Risk factors for CHD

Social support

Type A behavior

Hostility and CHD

Symptoms and denial of heart attack

CABG

Sleep apnea

Compliance with medical recommendations

Alcohol and health

Stress and diet

Cardiac rehab

Social support and networks

Ms. Shelby M.

Female and minority executive stress

Family history of CHD

CHD in women

Symptoms of menopause

Hormone replacement and CHD

Hormone replacement and breast cancer

Breast self exams

Benign breast disease

Mammograms

Breast cancer biopsy

Mastectomy

Chemotherapy

Stem cells and bone marrow transplant

Erythropoietin

Anti-nausea medications

Radiation therapy

Estrogen receptors and breast cancer

Tamoxifen

Bone scans

Breast cancer prognosis

Family Medical Leave Act

Breast cancer and return to work issues

Columbine

Bullying

Gangs

Hate groups/hate crimes

Clothing and violence

Ostracism

Trauma counseling

School counselors

PTSD

Suicide

Explosives

Violence in the workplace

Flight 911

Air rage

Airport/airline security

Anger management

Claustrophobia

Panic attacks

Exposure therapy/desensitization

Air traffic controller stress

Near mid-air collisions

Pilot error

Air recirculation

Flight phobia

Fire Department

National Fire Protection Agency

Certification standards for EMT's

Training towers

24 hour shifts

Teams and trust

Hazardous materials and fire fighters

Protective clothing for fire fighters

Emergency response collisions

Close spaces

Jaws of life